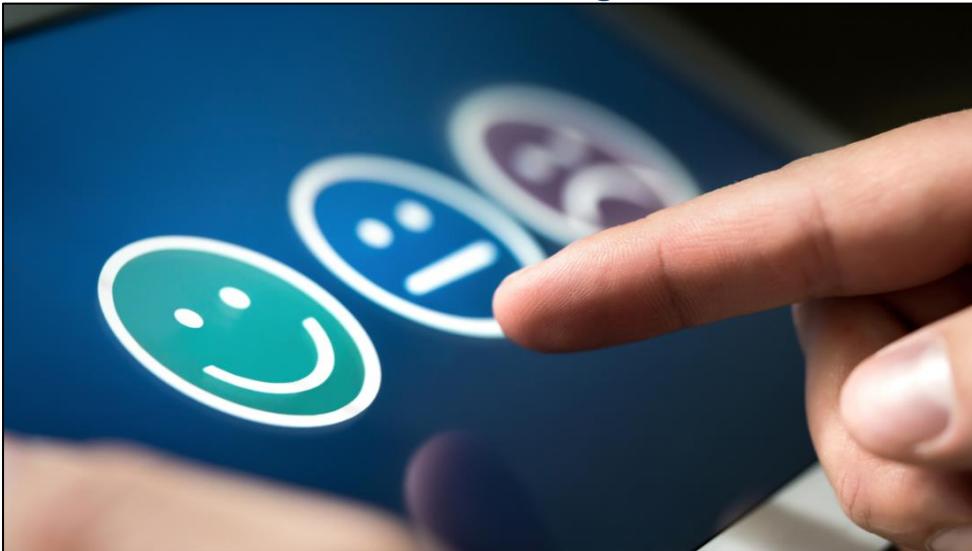


Welcome to the UK ENIC newsletter

A round-up of the latest news, updates, training and events from the team at UK ENIC.

Customer satisfaction remains high for UK ENIC services



Some of our members find it helpful to have information about how our individual statement services are doing, especially if they are advising people about applying for statements.

The latest data from our managed customer satisfaction programme shows that 96% of UK ENIC applicants were 'satisfied' or 'very satisfied' with the level of evaluation or assessment they received in 2025 – up from 95% in the previous year.

Our overall Net Promoter score for UK ENIC services was 69 for 2025 – which is considered 'excellent'.

[Read more](#)

Reminder: Save the date for ENIC NORTH 2026



A reminder that ENIC NORTH 2026 will be held on Tuesday 28th April in Glasgow.

Registration for our one-day conference at the Technology and Innovation Centre, University of Strathclyde, will be opening very soon.

ENIC NORTH features a range of relevant and topical content across a series of breakout sessions and plenaries including presentations, discussion panels and Q&As.

[Read more](#)

UK ENIC presents at Deep Dialogues in Cairo



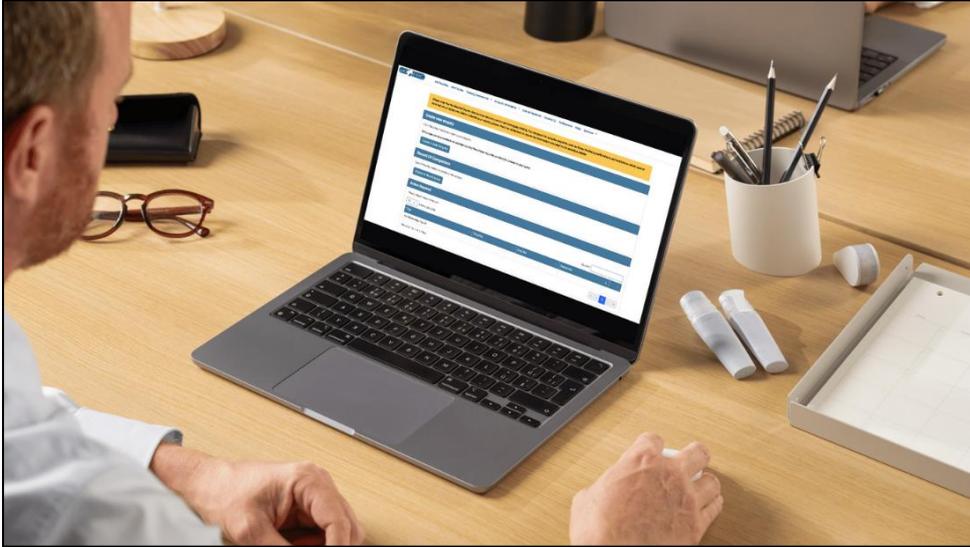
UK ENIC was invited to present at the fifth Deep Dialogues event in Egypt recently, organised by the British Council.

It took place in Cairo between 20 and 22 January, with the theme focusing on ‘the role of transnational education in advancing higher education strategies in the Middle East and North Africa’ (MENA).

The event explored the diverse transnational education models within MENA and reflected on how successfully these models are responding to the priorities of national governments, institutions and students.

[Read more](#)

MES: Empowering members to self-serve for day-to-day enquiries



Our Member Enquiry Service (MES) continues to be a vital source of support for complex questions about qualifications and institutions.

However, did you know that many day-to-day enquiries can be resolved quickly using the powerful tools already available within UK ENIC's online database?

With this in mind, we want to empower users to self-serve where possible, as our database provides instant access to the same reliable information that members would otherwise receive from our enquiry service and enables faster decision-making for institutions.

[Read more](#)

66 qualifications reviewed, resulting in 44 database updates



As part of our ongoing database development work during recent months, UK ENIC has reviewed 66 qualifications from the following countries:

[Algeria](#), [Australia](#), [Cameroon](#), [Canada](#), [Central African Republic](#), [Colombia](#), [Croatia](#), [Egypt](#), [El Salvador](#), [Guinea](#), [Hong Kong](#), [India](#), [Iraq](#), [Ireland](#), [Italy](#), [Kenya](#), [Lebanon](#), [Libya](#), [Mali](#), [Mauritania](#), [Mongolia](#), [Namibia](#), [New Zealand](#), [Pakistan](#), [Nigeria](#), [Palestine](#), [Philippines](#), [Romania](#), [Rwanda](#), [Serbia](#), [Sri Lanka](#), [Turkey](#), [United States of America](#), and [Zimbabwe](#) [login required for these links].

[Read more](#)

Ask the experts – accreditation vs permission to operate



In the latest edition of our ‘Ask the experts’ feature, our Research, Data and Insights team is answering another popular question that members ask us.

This month, UK ENIC’s Research Manager Emma Kirby provides the answer to this question: *accreditation versus permission to operate – what’s the difference?*

[Read more](#)

UK ENIC meets Ministry of Higher Education Qatar delegates



Representatives from UK ENIC recently met delegates from the Ministry of Higher Education Qatar.

UK ENIC's Senior International Education Analyst Samantha Broadbent and Research Engagement Manager Ellisa Marques were invited to the office of the Cultural Attaché in London to provide more information about our services.

There were also discussions around recognising study periods from UK institutions and the public resources available to support this.

Coming up: Free webinar for UK ENIC members this February

Our free webinar sessions are exclusively for UK ENIC members. Spaces are limited, so please register early to avoid disappointment. You will find more information and details of how to register below.

	<p>Wednesday 18 February 2026, 10am-11am (UK time) <i>Using the UK ENIC databases</i></p> <p>This practical session will focus on UK ENIC's data and services, which can be used to support admissions and recruitment activities.</p> <p>This webinar is exclusive to UK ENIC members only.</p> <p> Book now</p>
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Follow us for social media updates in 2026

The monthly UK ENIC newsletter aims to provide you with relevant and useful news, updates and announcements.

As it is issued at the end of each month, there are inevitably times when some information included here has already been provided to followers of our social media channels.

As a reminder, here are the main UK ENIC social media channels which offer followers useful updates: [UK ENIC X \(Twitter\)](#) and [UK ENIC Facebook](#).

We have also recently launched our new [UK ENIC Linked In](#) channel – feel free to follow for updates.

| [READ MORE](#)